



Update on COVID-19 |

View Alert (<https://web.archive.org/web/20200323171243/http://www.ridemcts.com/coronavirus>)

Due to the COVID-19 outbreak, MCTS buses that run on weekdays are now using a Saturday schedule. This reduction in service includes the suspension of all Freeway Flyer routes.

Read more here (<https://web.archive.org/web/20200323171243/http://www.ridemcts.com/coronavirus>)

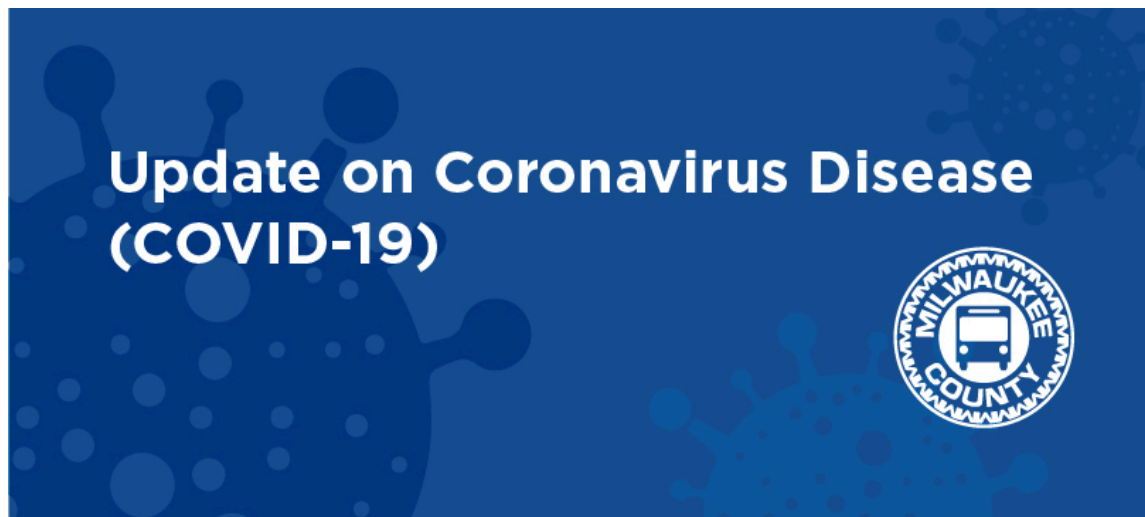
(<https://web.archive.org/web/20200323171243/http://www.ridemcts.com/>)

Tools

Menu

March 19: MCTS Update on Coronavirus or COVID-19

March 19, 2020



(<https://web.archive.org/web/20200323171243/http://www.ridemcts.com/coronavirus>)

Updated March 19, 2020:

In an effort to focus on public safety and help prevent further community spread of the Coronavirus Disease 2019 (COVID-19), the Milwaukee County Transit System (MCTS) is closing its MCTS Administration Building - 1942 North 17th Street - to visitors effective at 4:30 p.m. on March 19, 2020, lasting until further notice.

Seniors and persons with disabilities, many of whom are at high risk for COVID-19 complications, should not worry about getting services that are usually available from MCTS. Accommodations are being made to serve customers remotely:

- If you have a GO PASS, Reduced Fare Card, or Transit Plus Card that is about to expire, the card will remain active throughout the duration of the public health emergency.
- If you need a replacement GO PASS, please call 414-289-6660.
- If you need a replacement Reduced Fare Card or Transit Plus Card, please call 414-343-1700.
- Transit Plus clients can purchase Transit Plus tickets by mail or by calling 414-937-3223.
- Applications for new Transit Plus service are still being accepted and processed. Please mail completed applications to Transit Plus at 1942 N. 17th Street, Milwaukee 53205 or email them to TPlusApplications@mcts.org.
- For other questions regarding Transit Plus service, call 414-343-1700 (Voice), 711 (TRS), or email tpcomments@mcts.org.

Remember, non-essential bus travel should be limited until further notice during this health emergency. MCTS also recommends that passengers who must use the bus out of necessity, practice 'social distancing' around other passengers and bus drivers. Anyone with a fever, cough or shortness of breath should not ride the bus at this time, according to the Centers for Disease Control (CDC). Passengers who do travel are encouraged to pay their fare with the MCTS M-Card - a contactless smartcard - or use the electronic fare offered in the Ride MCTS App.

To buy a new M-CARD or reload money on an existing M-CARD, visit one of 90+ retail locations across Milwaukee County. Click [here](https://web.archive.org/web/20200323171243/https://www.ridemcts.com/fares-passes/mcts-mcard/where-to-buy) (<https://web.archive.org/web/20200323171243/https://www.ridemcts.com/fares-passes/mcts-mcard/where-to-buy>), for a list of locations. Call ahead to make sure locations are open. Another option is to visit [M-CARD Online](https://web.archive.org/web/20200323171243/https://www.ridemcts.com/mcardonline) (<https://web.archive.org/web/20200323171243/https://www.ridemcts.com/mcardonline>) to check a balance, add money or order a new card.

Future updates from MCTS will be posted at [RideMCTS.com/Coronavirus](https://web.archive.org/web/20200323171243/http://ridemcts.com/coronavirus) (<https://web.archive.org/web/20200323171243/http://ridemcts.com/coronavirus>). You're also encouraged to stay updated by visiting Milwaukee County's [website](https://web.archive.org/web/20200323171243/https://county.milwaukee.gov/EN/COVID-19) (<https://web.archive.org/web/20200323171243/https://county.milwaukee.gov/EN/COVID-19>) or the CDC's website at [Coronavirus.gov](https://web.archive.org/web/20200323171243/http://coronavirus.gov/) (<https://web.archive.org/web/20200323171243/http://coronavirus.gov/>).

Previous Updates from MCTS:

- [March 16th Update](https://web.archive.org/web/20200323171243/https://www.ridemcts.com/About-MCTS/News/March-16-MCTS-Update-on-Coronavirus-or-COVID-19) (<https://web.archive.org/web/20200323171243/https://www.ridemcts.com/About-MCTS/News/March-16-MCTS-Update-on-Coronavirus-or-COVID-19>)
- [March 13th Update](https://web.archive.org/web/20200323171243/https://www.ridemcts.com/about-mcts/news/covid-19) (<https://web.archive.org/web/20200323171243/https://www.ridemcts.com/about-mcts/news/covid-19>)
- [March 11th Update](https://web.archive.org/web/20200323171243/https://www.ridemcts.com/about-mcts/news/mcts-update-on-coronavirus-or-covid-19) (<https://web.archive.org/web/20200323171243/https://www.ridemcts.com/about-mcts/news/mcts-update-on-coronavirus-or-covid-19>)



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