

Current List of CSLB Services Available During COVID-19 Health Emergency [Click Here.](#) ✕

[Have Questions About the Coronavirus? Click Here.](#) ✕



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COVID-19 - Effects on CSLB Services

In response to the COVID-19 health emergency, all CSLB public counters and test centers are closed.

Many CSLB services are now available to the public online. To see all available CSLB online services visit <http://cslb.ca.gov/OnlineService.aspx>. Systems also have been set-up to that will allow you to begin an email exchange with CSLB staff, who remain on-duty. You can find information about this below.

We're working to add additional online services in the days and weeks ahead and will update this page as new information becomes available.

CSLB Operations

CSLB remains committed to its mission of consumer protection through the licensing and regulation of California's construction industry.

CSLB staff remain on-duty, either at our offices or through teleworking. Our focus is to remain accessible while continuing to provide essential services.

Our Licensing Information Call Center remains open, with a 24/7 automated system, and technicians on-duty Monday-Friday from 8:00 a.m. to 12:00 p.m. and 12:30 p.m. to 5:00 p.m. to answer calls at 1-800-321-CSLB (2752). Most questions can be answered through the automated system, but there are options to transfer to a technician.

Wait times can vary, so we would encourage you to try and get the information you need either through the automated phone system, or on this website. If you can't find what you need, try using the search feature on our home page.

If you still can't get the information you need, the most efficient way to contact us is by email. Below are the best addresses to use:

To Reschedule a Cancelled Exam

Exams@cslb.ca.gov

Be sure to include your name and application number. Please note that CSLB is waiving the rescheduling fee for cancelled exams.

For Licensing or License Application Questions/Issues:

Licensing@cslb.ca.gov

Be sure to include your phone number and other relevant information, such as license number, or application fee number, and any other information that will help staff provide you a thorough response.

For Enforcement Questions/Issues

Enforcement@cslb.ca.gov

Be sure to include your phone number and other relevant information, such as a complaint number, license number, citation number, or case number. That This will help CSLB staff provide you a thorough response.

For License Classification Questions

Classifications@cslb.ca.gov

For Other Questions/Issues

Info@cslb.ca.gov

Other CSLB Face-to-Face Services

Where possible, CSLB is setting up telephone appointments for meetings previously scheduled to be in-person. These include some office conferences, arbitration hearings, meetings with CSLB investigators, and meetings with industry experts. CSLB will contact you should this be an option for your situation.

Social Media Outreach

You can also get updated information on CSLB's Social Media Channels:

- [Facebook](#)
- [Twitter](#)
- [Instagram](#)
- [YouTube](#)
- [Sign-Up for CSLB Email Alerts](#)

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