

Information on coronavirus

[\[https://web.archive.org/web/20200413114118/http://www.nyc.gov/coronavirus\]](https://web.archive.org/web/20200413114118/http://www.nyc.gov/coronavirus)

Agency service suspensions/reductions

[\[https://web.archive.org/web/20200413114118/https://www1.nyc.gov/nyc-resources/city-agency-service-updates.page\]](https://web.archive.org/web/20200413114118/https://www1.nyc.gov/nyc-resources/city-agency-service-updates.page)

NYC DOT Service Updates

[\[https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/html/about/service-updates.shtml\]](https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/html/about/service-updates.shtml)

NYC DOT

FERRIES & BUSES [\[ferrybus.shtml\]](#)

Staten Island Ferry

The Staten Island Ferry is operating on a reduced schedule until further notice.

[\[web/20200413114118/https://www1.nyc.gov/html/dot/html/ferrybus/siferryschedule.shtml\]](#)

All passengers using a wheelchair must board via the lower level boarding area.

Staten Island Ferry terminal restrooms will be closed daily according to the following schedule:

- St. George restrooms closed from 5:00 PM to 4:30 AM
- Whitehall restrooms closed from 8:30 PM to 8:00 AM
- Heads (restrooms) are closed on all ferry boats

The Passenger Service Office located inside St. George Terminal is closed until further notice.

[News - Schedule](#) [\[siferryschedule.shtml\]](#) - [Traveler Information](#) [\[sif-traveler-info.shtml\]](#) - [Facts about the Ferry](#) [\[ferry-facts.shtml\]](#) - [Advertising Opportunities](#) [\[sif-advertise-permits.shtml\]](#) - [Filming or Distributing Literature on the Ferry](#) [\[sif-advertise-permits.shtml\]](#)

Stay Updated on the Ferry

Sign up for email updates and alerts [\[web/20200413114118/https://www1.nyc.gov/html/dot/html/contact/email_signup.shtml\]](#) on ferry service changes. Alerts are also posted on NYC

DOT's [Twitter](#) [\[https://web.archive.org/web/20200413114118/http://twitter.com/nyc_dot\]](#) and [the Staten Island Ferry Facebook](#)

[\[https://web.archive.org/web/20200413114118/http://www.facebook.com/StatenIslandFerry\]](#) pages.



Service is free. Travel time in either direction between [St. George](#) [[siferryschedule.shtml#stgeorge](#)] and [Whitehall](#) [[siferryschedule.shtml#whitehall](#)] is approximately 25 minutes.

The Staten Island Ferry is operating on a reduced schedule until further notice. The reduced schedule went into effect at 12:01AM on Monday, March 30, 2020:

» [View the Staten Island Ferry Reduced Schedule \(as of March 30, 2020\)](#) [[siferryschedule.shtml](#)]

St. George Terminal:

- Hourly service, with ferry departures on the hour.

Whitehall Terminal:

- Hourly service, with ferry departures on the half hour.

Please note: all schedules are subject to change without notice. For periods of reduced visibility or heavy weather, schedule may be adjusted. For updates, contact NYC311 or follow the [NYC DOT twitter feed](#) [https://web.archive.org/web/20200413114118/http://twitter.com/nyc_dot].

Holidays: The ferry operates on a holiday schedule on New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Labor Day, Thanksgiving Day and Christmas Day.

Title VI, Civil Rights, Discrimination Complaints

NYC DOT is committed to compliance with Title VI of the Civil Rights Act of 1964 and all related non-discrimination regulations. Persons who believe they have been discriminated against (i.e. excluded from participation in, denied the benefits of, or access to, NYC DOT programs or services) on the basis of race, color, national origin, sex, age, disability, or income status have the right to file a complaint. Discrimination complaints can be [filed online](#) [https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/html/contact/contact-form.shtml?request_topic=ct-titlevi] or by mail. You may also contact 311. Your complaint must be submitted within 180 days of the alleged discrimination.

To file a complaint by mail:

NYC Department of Transportation
Office of the Commissioner
Attn: Customer Complaint Representative
1 Ferry Terminal Drive
Staten Island, NY 10301

» Download the Title VI notice in [English](#) [<https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights.pdf>], [Arabic](#) [<https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-arabic.pdf>], [Bengali](#) [<https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-bengali.pdf>], [French](#) [<https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-french.pdf>], [Haitian Creole](#) [<https://web.archive.org/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil->

[rights-haitian-creole.pdf](#)], **Korean** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-korean.pdf](#)], **Polish** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-polish.pdf](#)], **Russian** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-russian.pdf](#)], **Spanish** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-spanish.pdf](#)], **Chinese** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-traditional-chinese.pdf](#)], **Urdu** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-urdu.pdf](#)], or **Yiddish** [[/web/20200413114118/https://www1.nyc.gov/html/dot/downloads/pdf/your-civil-rights-yiddish.pdf](#)].

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