

Coronavirus Updates

Last Updated: 06/30/2020 12:30 PM

*** By reducing unnecessary travel, transit becomes safer for those who depend on it, especially essential healthcare workers, and for those who operate it. MDOT MTA encourages all employers to consider telework options where possible ***

****IMPORTANT**** Effective April 18, 2020 at 7:00 a.m. to reduce the spread of COVID-19, all riders using public transit including local bus, light rail, metro subway, commuter bus, MARC Train and Mobility/paratransit service are **REQUIRED** to wear face coverings. Click here for information on how to make a face covering (<https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/COVID19/DIY-cloth-face-covering-instructions.pdf>).

This action supports Governor Hogan's Executive Order number 20-04-15-01 (https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/COVID19/Masks-and-Physical-Distancing-4_15_20.pdf).

MDOT MTA has proactively initiated an enhanced daily wipe-down of bus, rail, and paratransit vehicles to include disinfecting areas with high passenger touchpoints.

Phase 2: Increase Service

As Maryland's needs change during recovery from COVID-19, so will our service. Here's what passengers can expect when riding MDOT MTA during Phase 2.

How Our Services Are Affected

 Local Bus: Effective July 12 - Regular summer weekday/weekend schedule for City and Local routes - Local 38 and 92 remain suspended - Express Bus service remains suspended	 MARC Train: Effective July 13 Regular weekday/weekend schedule
 Light Rail: Effective July 12 Regular weekday/weekend schedule	 Commuter Bus: - Enhanced "S" schedule begins July 13 - Regular service begins July 27
 Metro Subway: Effective July 12 Regular weekday/weekend schedule	 Mobility: Regular service continues
FACE COVERINGS REQUIRED FOR ALL PASSENGERS	

(https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/Service%20Changes/Summer%202020/Service_Guide_Phase-2_06302020.pdf)

Ways To Pay Your Fare

- Front-door bus boarding resumes July 12

(https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/Service%20Changes/Summer%202020/Service_Guide_Phase-2_06302020.pdf)

- Cash fares will be accepted

How We're Enhancing Cleaning

- MDOT MTA vehicles are disinfected daily
- Interior surfaces of Light Rail and Metro Subway vehicles receive additional midday wipe-downs
- High-touch surfaces at stations like ticket vending machines and fare gate readers are disinfected daily

What Riders Can Do

- Minimize unnecessary travel
- If you are sick, stay home, except when seeking medical care
- Be alert for fever, cough, shortness of breath, or other symptoms of COVID-19
- Wash your hands often with soap and warm water for at least 20 seconds
- Use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available
- Cover your coughs and sneezes with a tissue, your sleeve or your elbow
- Limit touching surfaces like seat backs, stanchion bars or handles
- Follow social distancing decals on Light Rail, Metro Subway and MARC Train platforms

Phase 1: Current Status through July 12

MDOT MTA implemented service reductions on all vehicle modes effective Wednesday, March 18.

• Local Bus

- Effective April 27, an additional 23 trips (177 in total) on the CityLink Blue, Gold, and Red, and LocalLink 53, 54, 56, 65, 67, 78, 80, 81, 85, and 89 will augment Saturday service schedules to better service riders. For a complete list of supplemental service trips, click here (<https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/COVID19/Supplemental%20Service%20Trippers.pdf>).
- Effective April 14, local bus service will operate on a base Saturday schedule Monday through Saturday with enhanced service on select routes to maintain access for essential workers and healthcare personnel to facilities including hospitals, food distribution sites and designated supply chain employers such as Amazon, FedEx and UPS. An additional 154 trips were added to augment those service schedules. For a complete list of supplemental service trips, click here (<https://web.archive.org/web/20200703105303/https://s3.amazonaws.com/mta-website-staging/mta-website-staging/files/COVID19/Supplemental%20Service%20Trippers.pdf>).
- Effective April 6, all nine Express BusLink routes (103, 104, 105, 115, 120, 150, 154, 160, 164) and LocalLink 38 and 92, which primarily serve schools that are now closed, are temporarily suspended.
 - Potential alternative service options include:
 - Express BusLink 103 - LocalLink 53, CityLink Green
 - Express BusLink 104 - CityLink Green
 - Express BusLink 105 - CityLink Pink
 - Express BusLink 115 - CityLink Brown
 - Express BusLink 120 - LocalLink 56, CityLink Brown
 - Express BusLink 150 - Commuter Bus 310, MARC Train
 - Express BusLink 154 - LocalLink 54
 - Express BusLink 160 - LocalLink 59, CityLink Orange
 - Express BusLink 164 - LocalLink 67
 - LocalLink 38 - LocalLink 94, CityLink Blue
 - LocalLink 92 - LocalLink 34, 89
- To minimize operator contact with riders, MDOT MTA will implement rear-door boarding on all bus routes with riders encouraged to pay transit fares with the CharmPass ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://www.mta.maryland.gov/charmpass)) mobile ticketing app, CharmCard® or paper ticket that will be visually validated
- MDOT MTA encourages riders to allow for extra travel time.

- **Light Rail** - on weekdays (Monday – Friday) Light Rail will operate on a Saturday schedule

([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/charmpass)) ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/charmpass)) ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/charmpass)) ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/charmpass))

- **Metro Subway**

- o on weekdays (Monday – Friday) Metro Subway will operate on a Saturday schedule
- o At the request of Johns Hopkins Hospital, the entrance to the Johns Hopkins Outpatient Center from Johns Hopkins station is closed until further notice

- **Commuter Bus** - effective, Monday June 8, 2020, Commuter Bus will return to operating on the published "S" schedule for all routes, except Route 201 which will continue to operate odd number trips listed below.

- o Route 201 Weekday - 1, 3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23, 25, 27, 29, 31, 33
- o Route 201 Weekend - 1, 3, 5, 7, 9, 11, 13, 15, 17, 19, 21, 23, 25, 27, 29

Commuter buses undergo regular disinfecting including high passenger touchpoint areas.

Passengers are reminded that April monthly passes will be honored for travel in June. You do not need to exchange or replace your ticket - operators will be instructed to honor April passes for the entire month of June.

- **MARC Train** - effective, Monday June 8, 2020, MARC Train will return to operating on the published R schedules with limited supplemental service for the Penn, Camden, and Brunswick Lines. MARC trains undergo daily disinfecting including high passenger touchpoint areas. Each train has at least one restroom with a sink and soap and water so that passengers can wash their hands.

Passengers are reminded that April monthly passes will be honored for travel in June. You do not need to exchange or replace your ticket - conductors will be instructed to honor April passes for the entire month of June. For passengers with a Transit Link Card, the April ticket will be honored in June for travel only on MARC Train, not Washington Metrorail.

- **Penn Line service changes:**

- Train 413 (6:40am departure from Penn Station) will return to service.
- Note that Train 511 will no longer stop at West Baltimore, Halethorpe, or BWI Airport
- Train 421 (8:15am departure from Penn Station) will return to service.
- Train 641 (4:23pm departure from Penn Station) will return to service.
- Train 412 (8:58am departure from Union Station) will return to service.
- Train 634 (4:35pm departure from Union Station) will return to service.
- Train 440 (5:25pm departure from Union Station) will return to service.
- Note that Train 536 will no longer stop at Seabrook, Bowie State University or West Baltimore.
- Train 642 (5:58pm departure from Union Station) will return to service.

Supplemental weekday Penn Line service will remain - the following trains, which were added to the R schedule on March 17 to provide essential early evening and late night service, will continue to operate:

- Train 403 (4:45am departure from Penn Station)
- Train 502 (6:10am departure from Washington, which will continue to make all stops between Washington and Perryville)
- Train 453 (9:37pm departure from Penn Station)
- Train 452 (10:55pm departure from Union Station)

Penn Line Weekend - full service restored on Saturday, June 27. Note that Train 491 on Saturdays will no longer stop at Martin Airport

- **Camden Line service changes:**

- Train 849 (7:10am departure from Camden Yards) will return to service.
- Train 856 (5:58pm departure from Union Station) will return to service.

- **Brunswick Line service changes:**

- Train 878 (6:25am departure from Martinsburg) will return to service.
- Train 877 (4:55pm departure from Union Station) will return to service.

Please note on the Brunswick Line:

- Train 872 and Train 875 will continue to operate and make all stops between Washington and Martinsburg
- Train 881 (6:20pm departure from Union Station) will resume service to Harpers Ferry, Duffields, and Martinsburg
- Frederick TransIT has yet to restore the "Meet the MARC" shuttle service to/from Point of Rocks, Monocacy and Frederick. Passengers traveling to Monocacy or Frederick should use Trains 892 and 893.

PDF Schedules with "R" train designation are available here - Penn Line (https://web.archive.org/web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_penn-washington.pdf), Camden Line (https://web.archive.org/web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_camden-washington-PRECOVID.pdf), Brunswick Line (https://web.archive.org/web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_brunswick-washington-PRECOVID.pdf)

Train timetables in HTML are available here - Penn Line ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-penn](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-penn)), Camden Line ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-camden](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-camden)), Brunswick Line ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-brunswick](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-brunswick))

- **Mobility** - in an effort to mitigate the spread of COVID-19, please use transit for essential travel only. Mobility trip requests must be made by calling 410-764-8181. Essential travel means taking trips to work, hospitals, health care providers, pharmacies, grocery stores, banks, food distribution centers, schools, to provide care for family members, and other similar destinations.
 - All in-person eligibility certification assessments and determinations are temporarily suspended and will be replaced with desk reviews and telephone interviews
- **Transit Store** - State office buildings have been closed to the public. As a result, the Transit Store located at 6 St. Paul Street in Baltimore will be closed beginning Monday, March 16.
 - Fare products may still be purchased through the CharmPass mobile fare app ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web/20200703105303/https://www.mta.maryland.gov/charmpass)) and by purchasing CharmCard and Mobility ticket books from the online Pass Store ([/web/20200703105303/https://www.mta.maryland.gov/pass-store](https://web/20200703105303/https://www.mta.maryland.gov/pass-store)).
 - Fare products may also be purchased at ticket vending machines located at Metro SubwayLink, Light RailLink, and MARC stations.
 - CharmCard stored value and pass products may continue to be loaded via the WMATA web portal (<https://web.archive.org/web/20200703105303/https://smartrip.wmata.com/Account/AccountLogin.aspx>).
- **Reduced Fare Certification Office** - State office buildings have been closed to the public. As a result, the Reduced Fare Certification Office located at 6 St. Paul Street in Baltimore will be closed beginning Monday, March 16.
 - Senior/Disability Monthly Passes may still be purchased from the online Pass Store ([/web/20200703105303/https://www.mta.maryland.gov/pass-store](https://web/20200703105303/https://www.mta.maryland.gov/pass-store)).
 - Reduced fare certifications that expire during this time will be accepted as valid until the office reopens.
 - Valid ID's as defined on the Senior Reduced Fare Program ([/web/20200703105303/https://www.mta.maryland.gov/senior-reduced-fare-program](https://web/20200703105303/https://www.mta.maryland.gov/senior-reduced-fare-program)) and Disability Reduced Fare Program (<https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/disabled-reduced-fare-program>) pages will continued to be accepted.
 - Disability Reduced Fare application forms may be downloaded on the Forms ([/web/20200703105303/https://www.mta.maryland.gov/forms](https://web/20200703105303/https://www.mta.maryland.gov/forms)) page of the website.
- **Transit Information Contact Center** - cell center hours of operation will change to 6:00am to 5:00pm, Monday through Friday. Customers will be able to access the IVR and the MDOT MTA website for information.
- **Mondawmin Customer Service Kiosk** - will re-open Monday, June 15. Hours of operation will be from 5:00am to 4:00pm.
- **Lost & Found** - retrieval of lost & found items may be delayed unless they are related to safety and security, such as medical devices, cell phones, and personal identification.
- **Meal Sites** - MDOT MTA will continue to provide service to the following student meal sites

Location	Address	City	Served By
Alexander Hamilton Elementary School	800 Poplar Grove St.	Baltimore	LocalLinks 29 and 80

([/web/20200703105303/https://www.mta.maryland.gov/senior-reduced-fare-program](https://web/20200703105303/https://www.mta.maryland.gov/senior-reduced-fare-program)) ([/web/20200703105303/https://www.mta.maryland.gov/disabled-reduced-fare-program](https://web/20200703105303/https://www.mta.maryland.gov/disabled-reduced-fare-program)) ([/web/20200703105303/https://www.mta.maryland.gov/forms](https://web/20200703105303/https://www.mta.maryland.gov/forms)) ([/web/20200703105303/https://www.mta.maryland.gov/pass-store](https://web/20200703105303/https://www.mta.maryland.gov/pass-store)) ([/web/20200703105303/https://www.mta.maryland.gov/charmpass](https://web/20200703105303/https://www.mta.maryland.gov/charmpass)) ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-brunswick](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-brunswick)) ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-camden](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-camden)) ([/web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-penn](https://web/20200703105303/https://www.mta.maryland.gov/schedule/timetable/marc-penn)) (https://web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_brunswick-washington-PRECOVID.pdf) (https://web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_camden-washington-PRECOVID.pdf) (https://web/20200703105303/https://mta-website-staging.s3.amazonaws.com/mta-website-staging/files/Routes+Schedules/marc_penn-washington.pdf)

Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

A stylized illustration of a person with dark hair, wearing a dark blue shirt, coughing into a white tissue. The person's eyes are closed, and their hand is holding the tissue to their mouth. The background is a solid dark blue. In the top left corner, there is a dark blue rectangular box containing white text.

Cover your cough or sneeze with a tissue, then throw the tissue in the trash

Click here for the Coronavirus Fact Sheet (<https://web.archive.org/web/20200703105303/https://www.cdc.gov/coronavirus/2019-ncov/downloads/stop-the-spread-of-germs.pdf>)

Connect with us

(<https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/contact-us>)
Transit Information Contact Center: **410.539.5000**

Toll Free: **1.866.RIDE MTA (1.866.743.3682)**

TTY: **410.539.3497**

Monday through Friday 6:00am - 7:00pm

MDOT MTA	Maryland.gov
(https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov)	(https://web.archive.org/web/20200703105303/https://www.maryland.gov/)
Careers	Phone Directory
(https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/careers)	(https://web.archive.org/web/20200703105303/https://www.doit.state.md.us/phonebook)
State Agencies	Accessibility / ADA
(https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/state-agencies)	(https://web.archive.org/web/20200703105303/https://www.maryland.gov/pages/accessibility)
Online Services	Title IV
(https://web.archive.org/web/20200703105303/https://www.mta.maryland.gov/online-services)	(https://web.archive.org/web/20200703105303/https://www.maryland.gov/pages/online-services)
vi-civil-rights-act-1964)	



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