

- [News & Media](#)
- [Board Information](#)
- [Bids & Contracts](#)
- [Careers](#)
- [Contact](#)



- [About](#)
 - [About](#)
 - [Leadership](#)
 - [Board of Commissioners](#)
 - [Financial Information](#)
 - [Documents & Reports](#)
 - [Public Records](#)
 - [Awards & Recognitions](#)
 - [FAQs](#)
 - [History](#)
 - [Upcoming Events](#)
 - [News & Media](#)
 - [Careers](#)
 - [Community Relations](#)
 - [Corporate Communications](#)
 - [Citizens Advisory Committee](#)
 - [Inspector General](#)
 - [Police](#)
 - [Procurement](#)
 - [Business Development & Equal Opportunity](#)
 - [Strategic Initiatives](#)
 - [Sustainability](#)
- [Bridges](#)
 - [Ben Franklin Bridge](#)
 - [Pedestrian Walkway](#)
 - [Walt Whitman Bridge](#)
 - [Commodore Barry Bridge](#)
 - [Betsy Ross Bridge](#)
- [Travel Info](#)
 - [Toll Schedule](#)
 - [Bridges](#)
 - [Pedestrian Walkway](#)
 - [Travel Advisories](#)
 - [Text Alerts](#)
 - [Frequent Bridge Traveler Credit](#)
 - [Senior Citizen Discount](#)
 - [E-ZPass](#)
 - [Overweight Truck Permit](#)
 - [Motorist Assistance](#)
 - [Police Reports](#)
- [PATCO Transit](#)
- [Projects](#)
- [Doing Business](#)
 - [Procurement](#)
 - [Business Development & Equal Opportunity](#)

- e.g. - What are the walkwa [x](#)

TRAVEL INFORMATION & UPDATES AMID COVID-19



The health and safety of our customers and employees is our highest priority. As the situation concerning COVID-19 unfolds, DRPA is closely monitoring developments and taking steps to ensure the continuity of service.

- **Bridges are open.** The [Ben Franklin](#), [Walt Whitman](#), [Commodore Barry](#) and [Betsy Ross Bridges](#) remain open 24/7 to provide essential travel between Pennsylvania and New Jersey.
- **Cashless tolling will be in effect from 6 a.m. March 26 to 6 a.m. May 11.** DRPA will temporarily implement cashless tolling at our bridges amid COVID-19. All motorists ([E-ZPass](#) & Cash) will be directed to drive through E-ZPass lanes until May 11. After 6 a.m. on May 11, E-ZPass lanes return to E-ZPass account holders only and Non E-ZPass customers return to using cash lanes.
- **Stay informed!** Follow us on social media and sign up for our [travel text alerts](#) and never miss an update.

Bridges Remain Open 24/7.

Transportation is considered an essential service under the stay-at-home orders and we are maintaining operations to ensure the continuity of service. As a reminder, most people should be staying at home and travel only for essential trips, such as buying groceries or going to work at businesses or agencies that remain open under the orders. Motorists are advised to obey all speed limits and lane restrictions as [priority construction projects](#) will still continue at our bridges.

The [Ben Franklin Bridge Pedestrian Walkway](#) is open with normal hours. Users are reminded to practice physical distancing when crossing the bridge.

Electronic Tolls Only from March 26 to May 11.

In a further effort to reduce human-to-human contact and help limit the spread of COVID-19, DRPA will initiate all-electronic (cashless) tolling effective from 6 a.m. on Thursday, March 26 until 6 a.m. on Monday, May 11. All motorists crossing DRPA bridges will be directed to travel through designated *E-ZPass* lanes. No toll collectors will be present nor will cash be accepted in any lane. For vehicles without *E-ZPass*, toll invoices will be sent to registered vehicle owners via USPS mail. Motorists are reminded to continue through the *E-ZPass* lanes without stopping while obeying the 5 m.p.h. posted speed limit. [Read more...](#)

- **Toll-By-Mail ends 6 a.m. Monday, May 11.** E-ZPass lanes return to E-ZPass account holders only. Non E-ZPass customers must use cash lanes.
- **Toll-By-Mail Frequently Asked Questions**
 - [What is Toll-By-Mail?](#)
 - [When will I receive my first invoice\(s\)?](#)
 - [How often will I receive invoices after the first one?](#)
 - [How do I pay my Toll-By-Mail Invoice?](#)
 - [Will there be a fee added to my toll charge if I'm not an E-ZPass customer?](#)
 - [What is the best way to pay for toll transactions?](#)
 - [more...](#)

Be Prepared. Be Connected.

Following DRPA's social media accounts and signing up for [travel text alerts](#) are two great ways to keep informed with the latest conditions at DRPA's bridges. Both provide alerts and advisories messages events affecting bridge travel such as travel restrictions, significant disruptions, motor vehicle crashes and hazardous conditions.

- [Twitter.com/DRPA_PAandNJ](https://twitter.com/DRPA_PAandNJ)

- [Facebook.com/DRPAbridges](https://www.facebook.com/DRPAbridges)
- [Travel Text Alerts](#)

Need Customer Assistance?

- Police/Fire/EMS Emergency: Dial 9-1-1 or call DRPA Police Dispatch at (856) 968-3301.
- General DRPA customer service voicemail is available at (856) 968-2000. Please leave a detailed message along with the best call back number and your call will be returned as promptly as possible between 9 a.m. and 5 p.m. Monday-Friday. You may also use our [contact form](#).
- For *E-ZPass NJ* customer service, please call 1-888-AUTO-TOLL (1-888-288-6865) or visit EZPassNJ.com
- Senior Citizen Discount Program: Staff continue to enroll and renew participants in the program. Customers with questions regarding the program are asked to leave a detailed message when calling and your call will be returned.
- Assistance is available on our social media accounts between 7:00 a.m. and 7:00 p.m. Monday-Friday.

Together, We Can Stay Healthy

DRPA is continuing its enhanced cleaning of surfaces frequently touched at our facilities and motorists may encounter employees wearing personal protection equipment (PPE) such as gloves and face masks. While DRPA is taking preventive steps, it is important to note that one of the best ways to prevent viral transmission of respiratory illnesses and infectious diseases (the flu, colds, COVID-19, etc.) is to practice **social/physical distancing** and **good hygiene**, including:

- Wash hands often with soap and water for at least 20 seconds each time. Hand sanitizers may also be used to limit the spread of germs;
- Avoid touching your eyes, nose and mouth;
- Cover your cough/sneeze;
- Avoid close contact with those that are sick or showing symptoms of illness; and
- Stay home if you are sick. This is as much for your benefit as those around you.

We will continue to monitor developments and take appropriate action in consultation with the proper authorities.

MULTIMEDIA

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Error 153

Watch video on YouTube

Learn more

Error 153

LINKS

For additional COVID-19 information, please visit the following websites:

- [Centers for Disease Control](#)
 - [New Jersey Department of Health](#)
 - [Pennsylvania Department of Health](#)
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Quick links

- [Bridge Toll Schedule](#)
- [Walkway Information](#)
- [Senior Citizen Discount](#)
- [FAQs](#)

How Do I...

- [Pay a missed toll?](#)
- [Sign up for E-ZPass?](#)
- [Sign up for travel alerts?](#)
- [Obtain a police report?](#)

Stay In the Know

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Translate

Contact Us

Police/Fire/EMS Emergency:
DIAL 9-1-1

Customer Service:
(856) 968-2000

Delaware River Port Authority
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Camden, NJ 08101

[Equal Employment Opportunity Employer](#) | [Civil Rights](#) | [Ethics Hotline](#) | [Site Map](#)

To report any concerns regarding matters covered by the Authority's EEO policies & program contact

EEOfficer@drpa.org.

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