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Cash toll collections suspended on the Turnpike and the Parkway

March 24, 2020

The New Jersey Turnpike Authority will suspend cash collections at all toll locations on the New Jersey Turnpike and Garden State Parkway as of 10:00 p.m. March 24th as a precaution against the spread of COVID-19. All tolls will be collected electronically.

If you have an E-ZPass tag in your vehicle, the process will not change. The equipment in the lane will read your E-ZPass tag, and the cost of the toll will be deducted from the balance in your account, as usual.

If you do not have an E-ZPass tag, the equipment in the lane will capture a photograph of the license plate on the vehicle you are driving, and an invoice for the cost of the toll will be mailed to the registered owner. You will be billed at the cash toll rate; no additional administrative fees will be charged if you make payment by the date specified on the invoice.

Cash customers who do not want to be billed can open an E-ZPass account by calling the New Jersey E-ZPass Customer Service Center at 888-AUTO-TOLL (888-288-6865) or by visiting www.ezpassnj.com.

UPDATE: Cash collections resumed on the New Jersey Turnpike and Garden State Parkway on May 19, 2020.

Updated April 21, 2020



Save money and unlock seamless travel with your NJ E-ZPass. [Learn more.](#)



Hands-Free, Eyes-Free, Traffic Information. [Learn more.](#)



Request roadside assistance or report a maintenance issue

New Jersey Turnpike:

Call [833-TPK-4AID](tel:833-TPK-4AID) (833-875-4243)

Garden State Parkway:

Call [833-GSP-4AID](tel:833-GSP-4AID) (833-477-4243)

If those numbers are not available:

Call [1-800-213-9419](tel:1-800-213-9419)

To report an emergency: Call [911](tel:911)

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The NJTA American with Disabilities Act, (ADA) Acting Designee for Reasonable Accommodations ("DRA") is Deputy Director of Human Resources Danielle Mammano who may be reached at 732-750-5300 ext. 8340, mammano@njta.gov.

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