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DART News Release



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Mar 20, 2020 | General

DART Continues Full Services for North Texas Riders; Emphasizes Social Distancing

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Note: As of Monday, April 6, 2020, DART Moves to Modified Weekday Service During COVID-19 Pandemic

Dallas Area Rapid Transit (DART) continues to provide transit service while safeguarding its customers and employees in response to the current COVID-19 (coronavirus) pandemic.

As many in North Texas remain at home under shelter in place orders, DART plans to implement temporary service adjustments for bus and light rail starting Monday, April 6, that reflects current ridership demand.

[Click here to learn more.](#)

Dallas Area Rapid Transit (DART) remains committed to maintaining their full schedule of services for North Texas riders who rely on buses and trains to get to jobs, grocery stores and medical appointments. This includes the many transit dependent first responders, such as doctors, nurses, medical staff, police and fire fighters, who are playing such an important role during the ongoing pandemic.

DART encourages passengers to make social distancing part of their daily routine and reminds those who feel sick to stay home.

Practice Social Distancing

Novel coronavirus (COVID-19) is thought to be transmitted predominantly by droplets emitted from the mouths and noses of infected people when they cough or sneeze. One of the most effective ways to stop the spread of coronavirus is to drastically reduce your interactions with other people. DART is asking all our customers to:

- Maintain a six-foot distance between fellow riders and your DART operator whenever possible.
- Leave an open seat between yourself and other riders when available.
- Avoid physical contact with others including handshakes and hugs.
- Please stay home and avoid public places if you feel sick or are experiencing symptoms.

 Maintain good social distancing habits while riding transit

[High resolution JPG](#)

DART remains committed to doing everything possible to keep patrons and employees safe. The agency continues to aggressively expand agency-wide cleaning and safety protocols in response to COVID-19. In addition to standard nightly cleanings, DART vehicles now receive additional cleanings throughout the day.

High touch surface areas are cleaned with a solution approved by the Environmental Protection Agency (EPA) as successful in killing the coronavirus, as well as influenza, rhinovirus, norovirus, salmonella, staphylococcus, and e-coli. High touch surfaces include handrails, door buttons, grab rails and hanging straps.

[High resolution JPG](#)

[High resolution JPG](#)



Passengers can find additional information about the agency's coronavirus prevention efforts on the DART website at www.dart.org/health.

Procedures remain enforced to isolate vehicles and areas that have been exposed to unsanitary and unhygienic situations. This includes removing vehicles from service that have been exposed to biohazard situations from passengers.

As a DART passenger, if you see an unhygienic surface that needs attention, please contact DART Customer Service at (214) 979-1111, or you can use the "[DART Say Something](#)" app, which can be downloaded from the Apple Store or Google Play.

DART also reminds customers that the best way to stay informed about changes in service is through DART Alerts. Customers can sign-up for DART Alerts at www.dart.org.

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The best way to stay up to date on service alerts and other DART-related news and information is to register for My DART Updates.

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Contact Us Today!

1401 Pacific Avenue, Dallas, TX 75202

 214-979-1111

Customer Service Information is available 7 days a week : 5 AM to 12 AM

Holidays: 8 AM to 5 PM

Closed on Thanksgiving Day and Christmas Day



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