

**Vaccine open to everyone 16 years and older. More information
at tempe.gov/vaccines**

 [Skip to page body](#)  [Home](#)  [Community](#)  [Businesses](#)  [Recreation](#)  [Government](#)  [I Want To...](#)

City of Tempe, AZ

[Home Menu](#)

[Calendar](#) [Contact Us](#) [Report a Problem](#) [Tempe Public Library](#) [Tempe Center for the Arts](#)

[Search](#)

[CLOSE](#)

[Go](#)

Top Searches:

- [Jobs](#)
- [Council Meetings & Agendas](#)
- [Library](#)
- [Public Notice of Fee and Tax Changes](#)

- [Home](#)
- [Community](#)
 - [ADA/Accessibility](#)
 - [Adopt a street, path, park or alley](#)
 - [Arts, Culture and History](#)
 - [KidZone Before/After School Programs](#)
 - [Boards & Commissions](#)
 - [Budget](#)
 - [Building Safety and Planning](#)
 - [Bulk & Brush Collection](#)
 - [Bus and Light Rail](#)
 - [Calendar of Events & Meetings](#)
 - [City Code](#)
 - [City Facilities](#)
 - [City Performance Measures](#)
 - [Community and Recreation Centers](#)
 - [COVID-19 Coronavirus](#)
 - [Courts](#)
 - [Crime Statistics](#)
 - [Customer Services](#)
 - [Diversity](#)
 - [Election Information](#)
 - [Fire Prevention](#)
 - [Household Products Collection Center](#)
 - [Housing Services](#)
 - [Human Services](#)

- [Library](#)
- [Medical Services](#)
- [Military/Veteran Resources](#)
- [Neighborhoods](#)
- [New Resident Directory of Services](#)
- [Online Payments](#)
- [OpenBooks](#)
- [Park Map](#)
- [Pay Water Bill](#)
- [Police Dept.](#)
- [Public Parking- Downtown Tempe](#)
- [Resident Satisfaction Surveys](#)
- [Schools](#)
- [Street Closures and Bus Detours](#)
- [Streetcar](#)
- [Sustainable Tempe](#)
- [Tempe 11](#)
- [Tempe Center for the Arts](#)
- [Tempe Community Council](#)
- [Tempe Forum](#)
- [Tempe History Museum](#)
- [Tempe News](#)
- [Tempe PRE Preschool](#)
- [Transportation](#)
- [Trash and Recycling](#)
- [Volunteer Opportunities](#)
- [Water Conservation](#)
- [Water Utilities](#)
- [Weather Station](#)
- [Youth Transit Pass](#)
-  [CityofTempe800x800](#)
-  [2021 March Bulk Trash Schedule](#)
-  [FORUM](#)

- [Businesses](#)

- [Apply for a building permit](#)
- [Bids & Solicitation Opportunities](#)
- [Building Code](#)
- [Check my zoning](#)
- [City Code](#)
- [Commercial Trash & Recycling](#)
- [Community Development Project Assistance Team](#)
- [Economic Development](#)
- [Engineering](#)
- [Financial Information](#)
- [Fire Inspections](#)
- [Open or expand your business](#)
- [Sales Tax and Regulatory Licenses](#)
- [Schedule a building inspection](#)
- [Signage](#)
- [Small Business Resources](#)
- [Submit a public records request](#)
- [Supplier Registration](#)
- [Tempe Chamber of Commerce](#)
- [Tempe Grease Cooperative](#)

- [Zoning and Development Code](#)
 -  [JOBS](#)
 -
 -
- [Recreation](#)
 - [Adapted Recreation](#)
 - [Art, Culture & History](#)
 - [Biking](#)
 - [Boat Rentals](#)
 - [Classes, Sports & Leagues](#)
 - [City Facilities](#)
 - [Community and Recreation Centers](#)
 - [Diablo Stadium - Angels Spring Training](#)
 - [Event Calendar](#)
 - [Event Hosting](#)
 - [Family Fun](#)
 - [Fishing](#)
 - [Golf Tempe](#)
 - [Parks](#)
 - [Public Pools & Splash Play](#)
 - [Reservations: Ramadas & Ballfields](#)
 - [Tempe Town Lake](#)
 -
 -
 -
- [Government](#)
 - [Mayor and City Council](#)
 - [Budget](#)
 - [City Boards & Commissions](#)
 - [City Attorney's Office](#)
 - [City Clerk's Office](#)
 - [City Court](#)
 - [City Manager's Office](#)
 - [Community Development](#)
 - [Communication and Media Relations](#)
 - [Community Services](#)
 - [Economic Development](#)
 - [Engineering and Transportation](#)
 - [Fire Medical Rescue](#)
 - [Human Services](#)
 - [Internal Audit](#)
 - [Internal Services](#)
 - [Municipal Utilities](#)
 - [Police](#)
 - [Strategic Management and Diversity](#)
 - [Sustainable Tempe](#)
 - [Search](#)
 - [Services](#)
 - [Site Map](#)
 -  [OpenTempe300x300](#)
 -
 -
- [I Want To...](#)
 - [Apply for a building permit](#)

- [Apply for a board or commission](#)
 - [Apply for a job](#)
 - [Apply for Order of Protection](#)
 - [Attend a City Council Meeting](#)
 - [Check my project permit status](#)
 - [Check out a digital book](#)
 - [Comment on Tempe Forum](#)
 - [Contact the City](#)
 - [Contact the Mayor and Council](#)
 - [Find parking at TCA](#)
 - [Find parking in the downtown](#)
 - [Locate a city facility](#)
 - [Locate a city park](#)
 - [Pay a court fine](#)
 - [Pay my water bill](#)
 - [Report a code violation](#)
 - [Report a broken street light](#)
 - [Report a scooter blocking the sidewalk](#)
 - [Register for a recreation class](#)
 - [Request a replacement container](#)
 - [Schedule an inspection](#)
 - [Start/stop water service](#)
 - [Submit a complaint](#)
 - [Submit a public records request](#)
 - [View bus schedule](#)
 - [View bulk trash schedule](#)
 - [View jobs](#)
 - [View Orbit \(free bus\) schedule](#)
 -  [Tempe 311. One call to city hall.](#)
 -
 -
-  [tempe city hall 2019 740](#)

Jump to subpage...

- [Coronavirus COVID19-](#)
 - [Health Testing and Vaccinations](#)
 - [Get help during the time of coronavirus](#)
 - [Coronavirus FAQs](#)
 - [For Businesses](#)
 - [Health and prevention information](#)
 - [Give help to those who need it](#)
 - [Older Adults](#)
 - [Tempe Virtual Job Fairs](#)
 - [Communication](#)
 - [Reopening](#)
 - [Things to Do](#)
 - [Color Your Community](#)

News

- [Wednesday, March 24 COVID-19 update](#)

3/24/2021 5:30:00 PM

- [Monday, March 22 COVID-19 update](#)

3/22/2021

- [Wednesday, March 17 COVID-19 update](#)

3/17/2021 4:30:00 PM

- [Monday, March 15 COVID-19 update](#)

3/15/2021 5:00:00 PM

- [Coronavirus Newsletter - Marking a year with COVID-19](#)

3/12/2021 11:00:00 AM

- [Wednesday, March 10 COVID-19 update](#)

3/10/2021 5:15:00 PM

[More News](#)

[Listen](#)

Mayor's Proclamations

Dec. 8, 2020

[Extension of Premises permit updated](#)

Oct. 30, 2020

[Community Development Extension](#)

Aug. 19, 2020

[Deadline for Expansion of Premises Permit Extended](#)

June 18, 2020

[Third and Final Phased Parks Reopening](#)

June 18, 2020

[Mask Proclamation](#)

May 26, 2020

[Business Support](#)

May 15, 2020

[Rescinding March 19 Proclamation](#)

May 12, 2020

[Security Plans for Businesses](#)

May 8, 2020

[Restaurants Reopening Dine-in](#)

May 5, 2020

[Community Development](#)

May 1, 2020

[Human Services Emergency Shelter](#)

April 20, 2020

[Small Business Loan Program](#)

March 31, 2020

[Park amenities closures](#)

March 19, 2020

[Dine-in, bars, recreation and entertainment venues, gyms closure](#)

March 8, 2020

[Council approves declaration of local emergency \(ordinance\)](#)

Executive Orders from the Office of the Governor

<https://azgovernor.gov/executive-orders>

[Government](#) » [Communication and Media Relations](#)

Coronavirus (COVID-19)

[Print Feedback](#)

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- [Twitter](#)
- [Reddit](#)

[Font Size: ± -](#)

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The city cares about the health of residents, city employees, visitors and those who work in Tempe. We update this page frequently with the latest information available. If you have questions or concerns that are not answered here, please reach out to Tempe 311 by calling 480-350-4311 or visiting tempe.gov/311. You may also get the latest [news sent to you by email](#).

 [Health Testing And Vaccines-Button](#)

 [For business button](#)

 [Are you in need button](#)

 [Coronavirus FAQ Button](#)

 [Things to do button](#)

 [AZDHS Zip Code Search Area Data Button](#)

 [ASU Waste Water Data Dashboard Button](#)





 [Ways To Help](#)

 [Older Adults Button](#)

 [Tempe Virtual Job Fair Button](#)

 [Things to do button](#)

 [Covid19 Videos Coronavirus Button](#)

 [Health Tips Button](#)

Tempe Health and Safety Protocols

City Manager Standards for Reopening

City of Tempe public facilities and programs are slowly reopening based on gating criteria from the CDC in line with state and local guidelines. Here are some Tempe-specific modifications:

1. Facilities, programs and services will have modifications to physical capacity, registration spots, times, days, and locations to promote physical distancing, limit group size, and protect vulnerable populations.
2. All customer-facing services or front desks will have a physical barrier or adequate space between employees and patrons. When employees are unable to maintain physical distancing with the public, face coverings shall be used by employees.
3. Temperature checks may be required for patrons and others entering city facilities or programs.
4. Face coverings will be strongly recommended or required in some facilities for patrons and others who enter City of Tempe facilities, classes and programs.
5. Masks will be available in all facilities, classes and programs for patrons who do not have their own.
6. Hand sanitizer will be available at all public entrances.
7. Physical distancing measures in all facilities will be defined and visible to all who enter the facility.
8. Sanitation measures in all facilities will be defined and visible to all who enter the facility.
9. Temperature and health checks will be required for all employees entering city facilities.
10. Facilities will have reduced entrances and exit points to direct visitors to use monitored and protected routes.
11. There will be Instructional signage displayed at all stairwells, elevators, and other confined spaces, stating protocols including limits to occupants and safe distance guidelines.

Transportation Health and Safety

Transit cleaning

Valley Metro enhanced the cleaning and disinfecting regimens on public transit. Fogging is used on both buses and light rail vehicles. Fogging is an anti-viral/anti-bacterial vapor misting system that disinfects large spaces by leaving a longer, residual clean.

- Buses are fogged three times per week. On the days they are not fogged, all high-touch areas (stanchions, hand rails, seat rails, etc.) are cleaned with an anti-viral solution.
- Light rail trains are fogged once a month using a two-step process that lasts longer. First, they are fogged with a sanitizing solution and then fogged with a "barrier" solution that lasts for approximately one month. High-touch areas on light rail vehicles are cleaned with an anti-viral solution each day.
- At light rail stations, fare vending machines, handrails, water fountains, call boxes, seats and armrests are disinfected daily with an anti-viral solution.

- All fare inspections on light rail are now visual, meaning that fare is still required but there will be no contact to inspect fares.
- Beginning Monday, Nov. 2, Valley Metro will start disinfecting buses at some layover locations, including the Tempe Transportation Center and Tempe Marketplace, as part of a pilot project.
- Paratransit vehicles are being cleaned with a broad-spectrum disinfectant nightly. Drivers are also wiping down high touch areas with disinfectant throughout the day.
- The Transit Store is cleaned daily and staff are supplied with masks, wipes and hand sanitizer.
- For more information, visit valleymetro.org.

Rider and operator precautions

- Capacity on transit vehicles is being limited all allow for physical distancing.
- Bus entry is through the rear door only to limit exposure to the driver.
- All buses are equipped with a ‘curtain’ to separate the operator from passengers.
- All transit operators are provided with, and required to wear, face masks.
- Passengers are encouraged to use public transit for essential trips only.
- Passengers are required to wear face coverings. [Read more](#).
- Passengers are encouraged to practice physical distancing.

City Facilities

Compost Yard

The compost yard is open for regular hours, Monday through Saturday from 7 a.m. to 3 p.m. Social and physical distancing measures will be implemented, including limiting the number of people inside the facility, asking visitors to wear masks, not to gather in groups and not to enter the facility if sick. Visit tempe.gov/compost for more information.

Household Products Collection Center

The [Household Products Collection Center](#) (HPCC) is open for residents on Wednesday, Fridays and Saturdays from 7 a.m. to 3 p.m. There are new procedures, which include staying in your vehicle. Social and physical distancing measures will be implemented, asking visitors to wear masks, not to gather in groups and not to come to the facility if sick. Please visit the facility web page for specific new procedures.

Tempe City Hall

Tempe City Hall will remain closed until further notice. Services within City Hall, such as Tempe City Clerk, Economic Development, Diversity Office, Tempe City Council and the City Manager's Office are available by appointment by calling 480-350-4311.

Transit Store

The [Transit Store](#) is open. Visitors are asked to follow physical distancing guidelines and there will be demarcated lines at the public windows.

Parks, Recreation and Golf

City classes and program registration

The city is now offering an array of virtual and in-person arts and recreation classes. In-person offerings will have modified class sizes, physical distancing requirements and thorough sanitizing protocols in place. Face coverings will be required for in-person classes and temperature checks may be required.

[View all class offerings here.](#)

REGISTRATION INFO

- [Online](#)
- In-Person Drop-Off - Available at [Escalante Community Center](#) and [North Tempe Multi-Generational Center](#). The administrative offices located at the library complex remain closed.
- Visit tempe.gov/play to see virtual and in-person offerings.

Field and court reservations

Reservations are being accepting for athletic fields, ramadas and and volleyball courts. New protocols are in place to help keep participants and spectators safe.

[View protocols and reservation instructions here.](#)

As of December 2020, all sports tournaments have been cancelled until further notice.

Parks

All city parks are open. Park users must follow [CDC guidance](#):

- Maintain 6 feet of physical distance from those who are not in your household.
- Do not gather in large groups.
- Go home if you are sick.
- Cloth face coverings are required when 6-feet of distance cannot be maintained from people not in your household.

Open

- Fiesta Playground
- Playgrounds
- Outdoor fitness equipment
- [Kiwanis Tennis Center](#)
- [Kiwanis Batting Range](#)
- Dog parks
- All sports courts (basketball, volleyball, pickleball, tennis courts)
- Athletic courts (reservations may be limited to groups 10 and under)
- Disc golf
- Skate and bike parks
- Ramadas and picnic areas

Closed until further notice

- The Cloud at Kiwanis Park
- Escalante and McClintock pools (closed due to off-season)

Community and recreation centers, pools

All facilities will have physical distancing and thorough sanitizing protocols in place. Hours, services and capacity is limited. Visit each page for the most up-to-date info.

Open:

- [Tempe Public Library](#) (limited services)
- [Escalante Community Center](#)
- [North Tempe Multi-Generational Center](#)
- [Kiwanis Recreation Center](#)

- [Kiwanis Batting Range](#)

Closed until further notice:

- [Westside Multi-Generational Center](#) (effective Jan. 4, 2021)
- Indoor gyms and fitness centers in Kiwanis, Escalante, Westside and North Tempe community centers
- Pyle Adult Recreation Center
- All city-operated senior centers

Tempe Public Library

[Tempe Public Library](#) is open with limited services. Please visit the [library website](#) for the most up-to-date info on hours and offerings.

Now available:

- Small book browsing section (limited capacity)
- Limited computer stations
- Self-serve printing services (no fax)
- Hold pick-up/drop-off

Arts and Culture

Virtual arts classes are underway. [View all offerings here.](#)

Remaining closed until further notice:

- Tempe History Museum
- Tempe Center for the Arts
- Edna Vihel Arts Center

Golf Tempe

Ken McDonald and Rolling Hills golf courses are open for play. Masks are not required for players as long as physical distancing is taking place. However any interaction with Golf Tempe/Gemini Golf staff require a mask. This includes checking in, getting a golf cart, ordering from the Bev Cart, asking staff questions and entering the clubhouses/bathrooms.

If guests are riding in carts with people outside their household, masks will be required, as customers cannot maintain physical distancing requirements. You may request a cart with a plexiglass divider.

Book tee times online at tempe.gov/GolfTempe or by phone:

Ken McDonald: 480-350-5250

Rolling Hills: 480-350-5275

Staff is implementing physical distancing guidelines and has increased cleaning and sanitation procedures to prioritize customer and staff safety. Putting green flags and bag stands have been removed on courses to ensure health and safety of players. All golfers are encouraged to follow the CDC guidelines.

Restaurants, bathrooms, driving ranges, practice greens and pro shops are open at both golf courses. Masks are required for all staff interactions. Please bring your own masks!

At restaurants, no parties of more than 10 people are allowed and there is no sitting or standing at the bar. There is a reduced menu at this time.

Pro shops are limiting the number of people allowed inside at a time to accommodate a 6' physical distance between patrons.

Practice greens and driving ranges are open with increased cleaning protocols and physical distancing requirements. All driving range golf balls are washed with a bleach cleaning solution. The golf balls are stored in and are disinfected regularly throughout the day.

The night range at Ken McDonald will be open on Thursdays, Fridays and Saturdays until 9 p.m. The last bucket will be sold at 8:30 p.m. At this time Sunday night range hours are not available.

Please visit tempe.gov/GolfTempe for a complete list of changes, procedures and precautions taking place at the courses.

Tempe Diablo Stadium

Open for Spring Training

City Services

CARE 7

CARE 7, the city's crisis response program, continues to offer services via telehealth, phone calls and other means. Services include free counseling for residents, victim services, youth services and more.

[Tempe.gov/CARE7](https://tempe.gov/CARE7) or 480-350-8004.

City Clerk, City Council, City Manager's Office

Tempe City Hall is closed but appointments for service and meetings with staff and elected officials may be requested through 480-350-4311. Meetings are hosted either by phone or digitally through Zoom or Webex.

Community Development

Community Development is taking appointments and asking for online submittals of most permits at this time. For new planning applications, please email your electronic submittal to permitcenter@tempe.gov. If your file does not transmit via email, please request a liquid file link through the same address. For existing planning submittals please resubmit directly to your planner via email. For Building Safety, Private Development Engineering and Fire submittals please visit our online [Citizen's Access Portal](#). Get [details](#).

Customer Service - In-person Payments

Beginning June 15, you can pay in person at Tempe's Customer Service office at 20 E. Sixth St., first floor, which is located on the northeast corner of Mill Avenue and Sixth Street, just west of Tempe City Hall. For more information visit tempe.gov/customerservice.

Diversity Office

The City of Tempe Diversity Office is available by phone or by appointment at 480-350-2905 or Megan_Hutchison@Tempe.gov

Economic Development

The Economic Development team is available by appointment. Here's how to [reach them](#).

Housing Services

Housing Services continues to serve residents with housing applications, inspections, emergency repairs and other needs. Visit tempe.gov/housing or call 480-350-8950.

Procurement

Tempe's Procurement Office is available by phone or appointment. Call 480-350-8324 or check online to see any [solicitation opportunities](#).

Sewer, trash or water service - residential or commercial

To start or transfer your sewer, trash or water service, call Tempe Customer Services at 480-350-8361. You will be required to email a lease, escrow account or title. [Get details](#)

Transit

The Transit Store is now open. Visitors are asked to follow physical distancing guidelines and there will be demarcated lines at the public windows.

Valley Metro Light Rail has reduced hours from 5 a.m. to 11 p.m. and is operating on a 15-minute frequency from 5 a.m. to 6 p.m. with no late night service on Friday and Saturday. Sunday service remains the same.

Public transit is operating normally. Visit tempe.gov/TempeinMotion for detailed information.

Paratransit trips are limited to a single passenger. To schedule a paratransit trip, please call 602-716-2200.

Capacity on transit vehicles is being limited all allow for physical distancing.

Bus entry is through the rear door only to limit exposure to the driver. All buses are equipped with a 'curtain' to separate the operator from passengers. All transit operators are provided with, and required to wear, face masks.

Passengers are encouraged to use public transit for essential trips only. Passengers are required to wear face coverings and to practice physical distancing.

Water Conservation Services

At this time, Tempe's water conservation services will continue to be virtual. You can schedule a virtual water efficiency consultation or participate in a free online water conservation workshop. To access these services, please visit tempe.gov/conservation.

Businesses Assistance

The Economic Development team is available by appointment. Here's how to [reach them](#).

Tempe is offering several programs and services to help businesses.

- Free [expansion of premises permits](#) for qualified businesses
- Waiving the required permit for banner signage
- Offering free, one-hour, on-street metered [parking in downtown Tempe](#) in partnership with Downtown Tempe Authority
- Enacting temporary [extensions to a variety of permits](#) needed for developers and businesses
- Hosting [free business webinars](#) on topics most important to local businesses
- Spotlighting neighborhood businesses on [social media](#) and in [newsletters](#) to help residents remember their favorite places and find local options for goods and services

Click on [For Business](#) for a variety of federal, state, county and local programs and services.

Public Meetings and Events

Official City of Tempe meetings are happening virtually through Webex at this time.

These meetings include:

Tempe City Council
Development Review Commission

Board of Adjustments
Hearing Officer
Other boards and commissions

To participate in these meetings, go to tempe.gov/calendar and click on the meeting that you would like to attend or comment on. Each calendar item will include instructions on how to participate once the agenda is posted. You may also go to tempe.gov/clerk for instructions.

Project-oriented Public Meetings

Some public meetings about projects, such as transportation options or parks, are also happening virtually. These meetings will also be posted on the [city calendar](#) with instructions on how you can participate.

County, State and Federal Guidelines

[Arizona Department of Health Services guidance for reopening businesses](#) - these are now recommendations for businesses due to Gov. Doug Ducey's March 25 Executive Order.

[Maricopa County Department of Health Services guidance for employers and businesses](#) - these are now recommendations for businesses due to Gov. Doug Ducey's March 25 Executive Order.

[Federal Gating criteria](#)

[Listen](#)

[Information on special events and event protocols](#)

City facilities and programs

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